



NZ Grocery Wholesalers,  
A division of Woolworths New Zealand Ltd  
80 Favona Road,  
Favona, Auckland  
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## *Wholesale Card*

### Terms and Conditions

#### Use of the *Wholesale Card*

- The *Wholesale Card* is for purchases of products from Woolworths stores in New Zealand for resale in your business only. It must not be used for purchasing products for your own (or your friends or family) personal consumption or use.
- The *Wholesale Card* can only be used by the person whose name and photograph appears on the card. Card holders must be aged 18 or over.
- Card holders may be asked to present another form of photograph identification at the checkout.
- A *Wholesale Card* may be cancelled if presented by an unauthorised person.
- Misuse of the *Wholesale Card* is regarded as a breach of these Terms and Conditions and may result in confiscation of the card and de-registration of the business from being able to obtain wholesale purchasing benefits through NZGW.
- If a business no longer requires the *Wholesale Card* it must be returned along with any secondary card, to NZGW by posting it back to us at the address above.
- At its discretion, NZGW or Woolworths NZ reserves the right to:
  - apply stock limits on certain products that can be purchased. Stock limits may be notified on our website or in-store; or
  - cancel a *Wholesale Card* at any time.

#### *Wholesale Card Benefits*

By presenting a *Wholesale Card* at the checkout, the holder will receive a **5% DISCOUNT off the standard shelf price** on eligible items in Woolworths stores across New Zealand. NZGW reserves the right to amend the level of discount at any time at its discretion. If this happens NZGW will provide notice in advance of any change.

#### Exceptions

##### Items where the discount will not be applied:

- the discount applies to standard shelf pricing only (e.g. white ticket price). If an item is on a promotional price (i.e. Special, Club Price, or Multibuy) the card holder will not receive that promotional price, but will be charged the standard shelf pricing, with the *Wholesale Card* discount applied to it.
- the *Wholesale Card* should be scanned at the checkout before starting the transaction and scanning the items at the checkout. If that is not done until after the transaction has started, then the customer-facing pricing screen will not detail the correct *Wholesale Card* price that will actually be charged at the end of the transaction.
- if an item is on Clearance the *Wholesale Card* discount will not be applied to it.

- it will not apply to purchases of alcohol, tobacco or vaping products, front of store items, restricted Woolworths Pharmacy items, Lotto or Woolworths Gift Vouchers (although you will receive the discount when redeeming the Woolworths Gift Vouchers), other Gift Cards and Phone Top Ups and any other items notified by NZGW in writing from time to time.

**The Wholesale Card cannot be used:**

- in conjunction with a:
  - Everyday Rewards card,
  - Woolworths staff discount card.
- in FreshChoice-stores;
- on Woolworths Online Shopping;
- purchases will not attract any credits/e-stamps etc relating to any Woolworths continuity or collectable programme; and
- NZGW or Woolworths NZ reserves the right to restrict the Woolworths stores and/or the hours of use, where the *Wholesale Card* may be used.

**Are you eligible to apply for a secondary Wholesale Card?**

If you are a registered customer of NZGW and require a secondary card then an application can be made following the same process as the initial application. Secondary cards are issued at NZGW's discretion.

**What do I do if my card is damaged, lost, or stolen?**

If a *Wholesale Card* is lost or stolen please contact us immediately via email at [NZGW-wholesalecard@woolworthsnz.co.nz](mailto:NZGW-wholesalecard@woolworthsnz.co.nz). NZGW reserve the right to charge for any losses incurred as a result of a card holder not advising NZGW and the card being used by an unauthorised third party. NZGW reserves the right to charge a processing and administration fee for any replacement card issued.

**Why does the NZGW Wholesale Card not apply to Woolworths promotions?**

Supermarket promotional discounts are provided to Woolworths by its suppliers for specific retail activation activities, which NZGW cannot commit to within the wholesale market. Whilst NZGW is unable to pass on promotional discounts to wholesale customers, NZGW encourages wholesale customers to negotiate with the supplier base directly for promotional support.

**Privacy Statement**

*Woolworths NZ and NZGW respect your privacy. We will only collect and use personal information:*

- *to operate the Wholesale Card programme,*
- *to verify the applicant's identity and administer the account,*
- *to provide the benefits associated with the programme,*
- *to bring other potential offers as a wholesale customer of NZGW; and*
- *as otherwise set out in our Privacy Policy, which you consent to by applying for your Wholesale Card. Our Privacy Policy can be found on the NZGW page of the Woolworths website.*

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